



Maintenance Service

Extend the life of your deck
with expert care

Overview

Our maintenance service is designed to **extend the lifespan** of your deck, **maintain safety, aesthetics, and compliance**. Regular upkeep ensures your Flatspot deck remains beautiful and functional for years to come.

We recommend a **yearly inspection and cleaning**, with repairs and adjustments as needed.

Note: This service is available exclusively for Flatspot decks within the 48 contiguous United States. For decks located outside the US, maintenance plans, scope, and conditions are arranged individually.

Scope of Service

Our standard maintenance service includes:

- Top-to-bottom inspection of the entire deck
- Cleaning of all surfaces and accessories (ramps, railings, stairs)
- Staining if necessary
- Structural integrity check
- Fastener tightening
- Replacement of damaged boards (minor repairs)
- Railing inspection
- Leveling check & adjustment if needed

Clients receive an **email report** listing all actions performed during the maintenance visit.

Repairs

Minor repairs (e.g., replacing individual boards) are **included**.

Mold, insect, or water damage is **included** in the service.

Major repairs (e.g., large structural replacements or damage caused by improper use, accidents, or neglect) are **quoted** separately with a **40% discount**.

Materials & Finishes

We use our own professional-grade products and finishes — no preparation required by the client.

If you prefer a specific stain color, you can supply the product, and we'll apply it during service.

Client Responsibilities

To ensure smooth service, the client must:

- Ensure the deck is **dry, clear of snow, and accessible**
- Remove all furniture, plants, or other items from the deck prior to service
- Schedule at least **4 weeks in advance**

Maintenance can only be performed after at least **2 consecutive dry days**. In case of bad weather, we will reschedule promptly.

The client does **not need to be present** during maintenance. We document the process with before & after photos.

What's Not Covered

- Major repairs beyond minor board replacements
- Repairs due to improper use, accidents, or neglect
- Maintenance or repairs on decks built by other companies
- Additional work on adjoining structures (e.g., pergolas, planters, fences, or cabins)

Warranty

- Standard Flatspot deck warranty: **1 year**
- With active maintenance plan: **extended to 3 years**

(Full warranty terms to be provided separately.)

Pricing & Payment

- Maintenance is priced **per deck** at **\$20/month**
- Payment options: monthly, yearly, 2-year, or 3-year prepayment
- Maximum purchase: up to **7 years** of service
- Minimum commitment: **1 year**
- Maintenance service can be added up to **2 months after deck purchase**

Invoices are issued separately for maintenance, and clients can cancel with **30 days' notice**.

Contact & Scheduling

To schedule maintenance, contact your Flatspot sales representative.

- Book at least **4 weeks in advance**
- We will confirm a service date within **24 hours**

Keep Your Deck Beautiful for Years to Come

Protect your investment and enjoy peace of mind with Flatspot's professional maintenance service. From annual inspections to expert repairs, we're here to keep your deck safe, stunning, and built to last.

Contact Us Today:

 info@flatspotdeckingservices.com

 FlatspotDeckingServices.com

 [828.579.4147](tel:828.579.4147)

SCAN ME

